



Thursday, February 13, 2003

To Whom It may concern:

On-Time Express, Inc. has been affiliated with National Logistics Management Inc. since 1996.

During our business relationship, On-Time Express, Inc. has proven to be one of our most dependable and loyal Carriers. Their service and professionalism are exceptional and their customer relations are superb.

On-Time Express, Inc. has maintained high scores within our National Logistics Management Carrier Excellence Program. Their overall average score, since 1996, places them within the Tier 1 carrier base.

On-Time Express, Inc. provides competitive rates. It is evident that a great deal of time and consideration is made when they determine the rate structure for a customer.

In conclusion, I recommend the services of On-Time Express, Inc. Their high service standards combined with their superior dependability make them an excellent carrier candidate.

Sincerely,

A handwritten signature in black ink, appearing to read "Jerry MacDougall", is written over a horizontal line. The signature is fluid and cursive.

Jerry MacDougall  
National Logistics Management